

## Covered components.

Covered Items.	3 Star Plan†	4 Star plan	5 Star plan
Engine	●	●	●
Turbocharger	●	●	●
Transmission	●	●	●
Transfer Case	●	●	●
Drive Axle	●	●	●
Steering	●	●	●
Brakes	●	●	●
Electrical	●	●	●
Air Conditioner	●	●	●
Fuel Delivery	●	●	●
Front and Rear Suspension		●	●
Cooling		●	●
<b>All Vehicle Components</b> (other than a list of exclusions)			●
<b>Additional Benefits.</b>			
24 Hour Roadside Assistance	●	●	●
Trip Interruption	●	●	●
Car Rental Benefits	●	●	●
Claim-Free Reward Benefit‡			●

● A restricted list of components are covered compared to higher levels of coverage.

† Select 5 Star new vehicle plans only.

‡ Up to \$4,000 per breakdown.



**Volkswagen Protection Plus®**  
Mechanical Breakdown Protection

**Mechanical Breakdown Protection  
for New, Certified Pre-owned,  
or Used Volkswagen vehicles.**

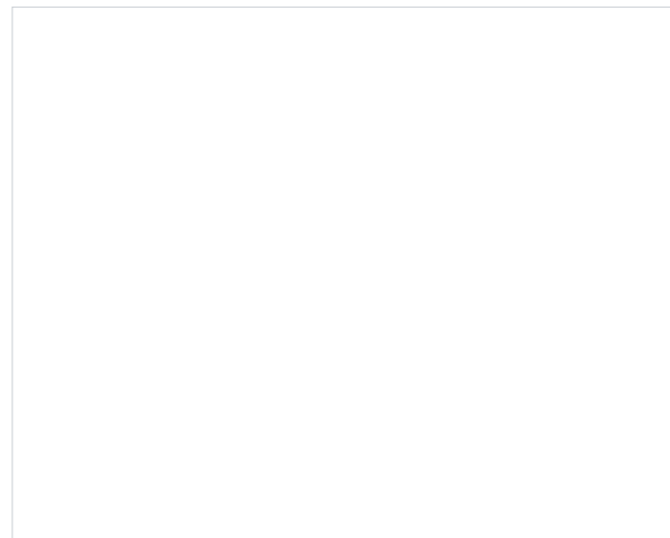


**Volkswagen Protection Plus®**  
Mechanical Breakdown Protection

Ask your Selling Dealer for more information  
or call:

**1-866-689-0840**

[www.vwpp.ca](http://www.vwpp.ca)



Volkswagen dealer

Note: The contents provided in this brochure are only a summary of certain terms and conditions of the contract. Please refer to the actual contract for complete details of coverage and exclusions. The contract may not be available in all Provinces or Territories and specific provisions may vary based upon individual Provincial or Territory requirements.

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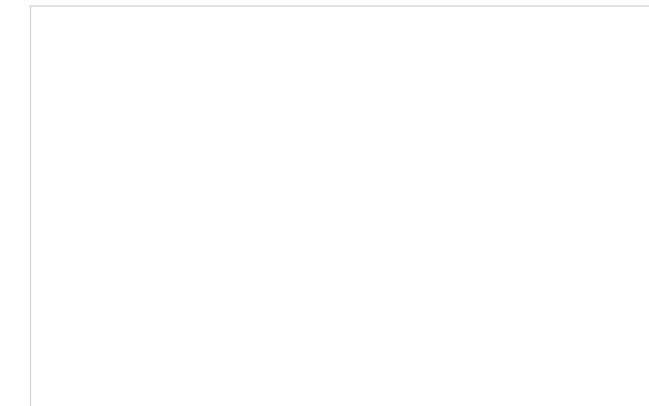
VW-MBP-B2C-311-R3-E



## Coverage that delivers peace of mind.

**Mechanical breakdowns can happen when you least expect them and are often costly to repair. With Volkswagen Protection Plus® Mechanical Breakdown Protection on board, you will enjoy:**

- The security of knowing your Volkswagen is covered for many common and expensive component failures and mechanical breakdowns.
- Maximized re-sale of your Volkswagen with an extended warranty that is transferable to another private owner.
- 24 hour roadside assistance to help get your Volkswagen back on the road as quickly as possible.
- Car rental coverage should your Volkswagen be at the dealer for a covered repair.



Notes.

[www.vwpp.ca](http://www.vwpp.ca)



## Take control of future mechanical repairs.

Volkswagen vehicles are world renowned for perfection and dependability, but as we all know, even the most well built vehicles require repairs. Volkswagen Protection Plus® (VWPP) Mechanical Breakdown Protection is an extended warranty product that covers many vehicle components that can potentially fail over time and are costly to repair.

VWPP Mechanical Breakdown Protection offers the comfort of knowing that your vehicle is protected should an unexpected covered breakdown occur. Simply take your vehicle to any Volkswagen dealership in Canada or the continental United States and our factory trained technicians will handle the rest. With several coverage levels, term lengths, deductibles, and claim limits for each repair visit, there is a VWPP Mechanical Breakdown Protection plan that is just right for you.

In addition to covering the cost of most major mechanical failures, VWPP Mechanical Breakdown Protection is packed with additional benefits such as 24 hour roadside assistance, a car rental allowance, and a claim-free reward\*. Ease the burden of future mechanical repairs with VWPP Mechanical Breakdown Protection.

\* On select 5 Star new vehicle plans only.

## Levels of coverage.

### 5 Star plan.

Supreme protection for total peace of mind. All components are covered except for a select list of exclusions. Available on all new, certified pre-owned and used Volkswagen vehicles.

### 4 Star plan.

Extensive coverage across the powertrain and many other critical vehicle components that can be costly to repair. Available on all new, certified pre-owned and used Volkswagen vehicles.

### 3 Star plan.

Essential coverage for major powertrain components on your new, certified pre-owned and used Volkswagen. Maximum coverage limit of \$4,000 per repair visit.

## Transferable.

(Available on all plans)

The balance of your Volkswagen Protection Plus® MBP coverage can be fully transferred to another private owner that purchases your Volkswagen. With a transferable warranty, the resale value of your Volkswagen will be at its maximum. A transfer fee may apply.



**Volkswagen Protection Plus®**  
Mechanical Breakdown Protection

## Additional benefits.

Your coverage is complete with these valuable benefits:

### Trip interruption. (Available on all plans)

In the event of a covered breakdown which occurs more than 160 kilometres from your home and results in a repair facility keeping your vehicle overnight, we will pay or reimburse you for receipted motel and restaurant expenses, up to \$100, including tax, per day for a maximum of 5 days. The total benefit per breakdown shall not exceed \$500, including tax.

### 24 Hour Roadside Assistance. (Available on all plans)

Each Volkswagen Protection Plus® Mechanical Breakdown Protection (MBP) contract comes with 24 Hour Roadside Assistance for the term you have purchased. Here's what is offered:

- Towing
- Battery Boost
- Tire Change
- Winching
- Fuel Delivery
- Lockout Service

A maximum of \$100 (including taxes) per occurrence shall apply to all 24 Hour Roadside Assistance coverage.

### Car rental benefits. (Available on all plans)

In the event of a covered breakdown you are entitled to rent a replacement vehicle (from a licensed rental agency) while your vehicle is being repaired. Coverage will be provided to you up to a maximum of \$50 per day (including tax) for each 8 labour hours to a maximum of \$200 for each repair visit. In addition, a maximum of 3 days rental coverage will be provided for an engine or transmission parts delay.

### Claim-Free Reward benefit.

(Available on select 5 Star new vehicle plans only)

In the event you have not filed any claims or received any additional benefits during your contract term, VWPP Mechanical Breakdown Protection will provide a refund on the price you paid for your contract to a maximum of \$1,000.

Conditions apply with this benefit. Please read the contract carefully to ensure you qualify for this additional benefit.

Proud supporter of the  
Canadian Cancer Society



For every purchase of VWPP Mechanical Breakdown Protection, a donation is made to the Canadian Cancer Society. With two in five Canadians likely to suffer from some form of cancer in their lifetime, finding a cure has never been more important. Visit [www.cancer.ca](http://www.cancer.ca) to learn more about this worthy cause.

## Program highlights.

Consider these reasons to purchase Volkswagen Protection Plus® Mechanical Breakdown Protection.

- Fully backed by Volkswagen Canada Inc. – there is no comparison.
- Lock-in future repair costs with today's money.
- Make affordable monthly payments.
- Quality new or remanufactured parts for your Volkswagen vehicle.
- Experienced and licensed Volkswagen technicians to perform your repairs.
- Coverage throughout Canada and continental U.S.
- Fully refundable within 60 days of purchase.
- Valuable additional benefits including rental vehicle, 24 hour roadside assistance, and trip interruption commence at time of purchase.
- Fully transferable to next private owner.
- Maximize resale value.

## Typical repair costs.

In the event of a mechanical breakdown, a quality repair may cost more than you think.**	
Engine replacement	\$7,833
Differential repair	\$1,584
Alternator replacement	\$527
Air conditioner repair	\$575
Fuel pump replacement	\$452
Radiator repair	\$581
Transmission replacement	\$6,443
Leaking cylinder head gasket	\$1,380
4 wheel drive transfer case repair	\$669
Master brake cylinder replacement	\$633
Power window motor replacement	\$380
Airbag assembly replacement	\$1,060

\*\* Vehicle repair costs can vary based upon many factors. The values above are for illustrative purposes only and may not represent your repair costs.

**For more information about Volkswagen Protection Plus® Mechanical Breakdown Protection, contact your local Volkswagen dealer or call 1-866-689-0840.**



Covered Components.	3 Star Plan †	4 Star Plan	5 Star Plan
<b>ENGINE (&amp; all internally lubricated parts contained within the engine)</b>			
Cylinder Block, Cylinder Head(s)	●	●	●
Pistons, Piston Rings & Wrist Pins	●	●	●
Connecting Rod Bearings	●	●	●
Crankshaft	●	●	●
Camshaft	●	●	●
Camshaft Bearings, Case & Followers	●	●	●
Timing Gears, Guides, & Tensioner	●	●	●
Timing Cover & Housing	●	●	●
Rocker Arms, Shafts, Bearings	●	●	●
Cylinder Head Valves, Guides, & Lifters	●	●	●
Springs, Seals, Retainers, & Seats	●	●	●
Push Rods	●	●	●
Oil Pump & Oil Pump Housing	●	●	●
Harmonic Balancer	●	●	●
Intake & Manifolds	●	●	●
Valve Covers	●	●	●
Engine Mounts	●	●	●
Water Pump	●	●	●
Seals & Gaskets	●	●	●
Cam Plug		●	●
Timing Chain or Belt		●	●
Engine Oil Cooler		●	●
Crankshaft Pulley		●	●
<b>TURBOCHARGER</b>			
Turbocharger housing & all internal parts	●	●	●
Seals & Gaskets	●	●	●
<b>TRANSMISSION (Automatic or Standard) (&amp; all internally lubricated parts)</b>			
Transmission Case	●	●	●
Torque Converter	●	●	●
Flywheel/Flex Plate	●	●	●
Vacuum Modulator	●	●	●
Electronic Shift Control Unit	●	●	●
Transmission Mount	●	●	●
Seals & Gaskets	●	●	●
Ring Gear		●	●
Servo & Governor Covers		●	●
Hydraulic Clutch Master & Clutch Slave Cylinders		●	●
Factory Installed Transmission Cooler & Lines		●	●
Hydraulic Lines & Fittings		●	●
<b>TRANSFER CASE (&amp; all internally lubricated parts)</b>			
Transfer Case Housing & all internal parts	●	●	●
Seals & Gaskets	●	●	●
Mounts		●	●
Vacuum or Electric Control Motors		●	●
<b>DRIVE AXLE (&amp; all internal parts contained within the Drive Axle)</b>			
Front & Rear Drive Axle Cases	●	●	●
Locking Hubs	●	●	●
Axle Shafts	●	●	●
Drive Shafts & Yokes	●	●	●
Universal Joints	●	●	●
Centre Support Bearing	●	●	●

Covered Components.	3 Star Plan †	4 Star Plan	5 Star Plan
Constant Velocity Joints	●	●	●
Wheel Bearings/Hub Assemblies	●	●	●
Axle Bearings	●	●	●
Four-Wheel Drive Actuator	●	●	●
Differential Cover	●	●	●
Seals & Gaskets	●	●	●
<b>STEERING</b>			
Rack & Pinion Steering Gear (all internal parts)	●	●	●
Power Steering Pump	●	●	●
Steering Knuckle	●	●	●
Steering Column Assembly	●	●	●
Seals & Gaskets	●	●	●
Control Valve		●	●
Cooler		●	●
High Pressure & Return Hoses		●	●
Lines & Fittings		●	●
Tie Rod Ends & Boots		●	●
Steering Speed Sensors		●	●
<b>BRAKES</b>			
Master Cylinder	●	●	●
Vacuum/Assist Booster	●	●	●
Disc Brake Calipers	●	●	●
Wheel Cylinders	●	●	●
Proportioning Valve	●	●	●
ABS Hydraulic Control Unit	●	●	●
Accumulator & Pump	●	●	●
ABS Electronic Control Module	●	●	●
Seals & Gaskets	●	●	●
Backing Plates		●	●
Self Adjusters & Return Springs		●	●
Brake Hydraulic Lines & Fittings		●	●
Wheel Speed Sensors		●	●
<b>ELECTRICAL</b>			
Alternator	●	●	●
Voltage Regulator	●	●	●
Starter Motor	●	●	●
Solenoid & Drive	●	●	●
Engine Compartment Wiring Harness	●	●	●
Electronic Powertrain Control Module	●	●	●
Electronic Ignition Module	●	●	●
Ignition Switch	●	●	●
Front & Rear Window Wiper Motor(s)	●	●	●
Stop Lamp Switch	●	●	●
Headlamp Switch	●	●	●
Turn Signal Switch	●	●	●
Multifunction Switch	●	●	●
Heater/A.C. Blower Speed Switch	●	●	●
Manual Heater/A.C. Control Assembly	●	●	●
Horns	●	●	●
Ignition Coil		●	●
Crank Angle Sensor		●	●
Washer Pump & Switch		●	●

Covered Components.	3 Star Plan †	4 Star Plan	5 Star Plan
Wiring Harnesses		●	●
Gauges		●	●
Cruise Control System		●	●
Power Window Motor(s)		●	●
Power Window Switch		●	●
Rear Defroster Switch		●	●
Power Door Lock Actuator & Switch		●	●
Navigation System		●	●
<b>AIR CONDITIONER</b>			
Condenser	●	●	●
Compressor	●	●	●
Clutch & Pulley	●	●	●
Air Conditioning Lines & Hoses	●	●	●
Evaporator	●	●	●
Idler Pulley	●	●	●
Idler Pulley Bearing	●	●	●
High/Low Compressor Cut-Off Switch	●	●	●
Expansion Valve	●	●	●
Receiver/ Dryer		●	●
Refrigerant in conjunction with the repair or replacement of an above-listed component			
Seals & Gaskets	●	●	●
<b>FUEL DELIVERY</b>			
Fuel Pump & Relay	●	●	●
Fuel Distributor & Injectors	●	●	●
Vacuum Pump	●	●	●
Fuel Pressure Regulator		●	●
Fuel Injection Sensors & Control Units (except Oxygen Sensor)		●	●
Metal Fuel Delivery Lines		●	●
Seals & Gaskets		●	●
<b>FRONT &amp; REAR SUSPENSION</b>			
Upper & Lower Control Arms		●	●
Control Arm Shafts		●	●
Bearings or Bushings		●	●
Upper & Lower Ball Joints		●	●
Radius Arm & Bushings		●	●
Torsion Bars & Mounts or Bushings		●	●
Stabiliser Bar		●	●
Links & Bushings		●	●
Spindle & Spindle Support		●	●
<b>COOLING</b>			
Engine Cooling Fan		●	●
Motor & Relay		●	●
Water Pump & Pulley		●	●
Fan Clutch		●	●
Serpentine Belt Tensioner		●	●
Radiator; Heater Core		●	●
Thermostat		●	●
Blower Motor		●	●
Hot Water Control Valve		●	●
Seals & Gaskets		●	●
<b>ALL VEHICLE COMPONENTS (Other than a list of Exclusions)</b>			

**Non-covered components (Refer to contract/policy for full details).**

Non-factory audio equipment, shock absorbers and MacPherson struts and mounting plates, standard transmission clutch assembly, friction clutch disc and pressure plate, throw out bearing, manual linkages, safety restraint systems except air bag components due to mechanical failure, glass, lenses, sealed beams, light bulbs, fuses, cellular phones, keyless entry transmitters, brake rotors and drums, exhaust and emission systems, batteries, weather strips, trim items, moldings, bright metal, chrome, upholstery and carpet, paint, outside ornamentation, bumpers, body sheet metal and panels, frame and structural body parts.

Some terms & conditions apply. See contract for details.

For full component coverage & benefit details for each plan, please talk to your Volkswagen Dealer.